



www.metalworkshail.com



THE ULTIMATE AUTO HAIL REPAIR GUIDE

Navigating auto hail damage doesn't have to be complicated. At MetalWorks Auto Hail Solutions, we've perfected a streamlined process

Get Started



Navigating Your Hail Repair: A Simple Guide

Welcome to MetalWorks Auto Hail Solutions!

Dealing with hail damage is rarely convenient, but getting your vehicle repaired can be straightforward. We've developed this guide to simplify the process, helping you save time, navigate the necessary steps with less stress, and ensure you pay nothing out-of-pocket for hail repairs.

For over two decades, our expertise has been dedicated to restoring vehicles efficiently and effectively, minimizing disruption to your life. This package details our approach to seamless and transparent auto hail repair.

-- The MetalWorks Team



The MetalWorks **Stress-Free Guarantee**



Zero Out-of-Pocket Costs

Our primary mission is to ensure you pay nothing out-of-pocket for your hail damage repairs. We diligently work with your insurance and manage supplemental claims to cover all costs, often assisting with your deductible.



Expedited Repair Process

We understand your time is valuable. By specializing in PDR and streamlining every step, from detailed estimates to final quality checks, we strive to expedite the entire repair process, getting your



Seamless Mobility & No Disruption

Your life shouldn't stop for hail damage. We ensure your continued mobility by facilitating rental car reservations and offering flexible vehicle pickup, often covering rental costs if your policy doesn't, so you're never without transportation.



Hassle-Free Insurance Management

Dealing with insurance claims can be complex. We take that burden off your shoulders by working directly with your insurance adjuster, handling all documentation, estimates, and negotiations, so you don't have to deal with the stress or haggling.

The Ultimate Auto Hail Repair Guide: Your Stress-Free Journey

Step 1: File Your Insurance Claim

What Happens:

Your repair journey begins with your insurance company. You can file your claim online or by calling the number on your insurance card. Be prepared to provide key information such as the date of the hail occurrence, your policy number, the number of vehicles damaged, and where the vehicle was located during the storm.

What Happens Next:

Once your claim is filed, you'll be assigned an adjuster who will reach out to schedule a time to look at the vehicle. Some insurance companies may even offer a video inspection. No matter where or how this initial inspection takes place, please know that the estimate to repair will commonly be 20% or more below the actual cost to repair the damage. Don't worry about this discrepancy; this step is simply required to get the hail repair process officially underway.



Pro Tip: Filing your claim ASAP ensures an expedited hail repair process. If you wait, you can expect to be put on a waiting list for repairs and even for an adjuster to provide that initial estimate. Getting this done promptly means a faster path to a fully restored vehicle..



Step 2: Prepare for the Adjuster Inspection

What Happens:

Your assigned adjuster will reach out to set a time and date to inspect your vehicle for hail damage. This inspection might happen in person at your location, or some insurance companies may offer a video inspection.

How to Prepare:

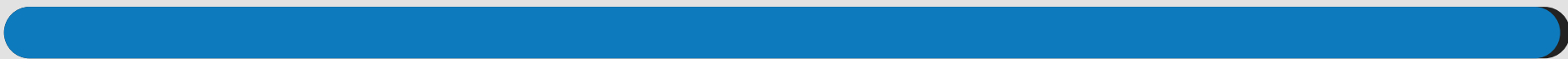
Before your inspection, it's crucial to document the damage yourself. Take clear pictures and video of your entire vehicle. Get close-up photos of each panel to show the size and density of the dents, and also capture wide-angle pictures of each panel. If you notice any paint chipping, broken glass, or other damage you believe is hail-related, photograph it. Finally, take a slow, comprehensive video walking around your entire car, making sure to include the hood, bumpers, and side mirrors.

What Happens Next:

This preparation is vital. Having your own thorough documentation ensures that you have a clear record of the damage. While initial adjuster estimates often fall short of the true repair cost (sometimes 20% or more), your detailed photos and videos help protect you by providing undeniable proof of all damage. This step is required to get the hail repair process officially underway, and your documentation will support our efforts to ensure you're not left paying for overlooked damage.



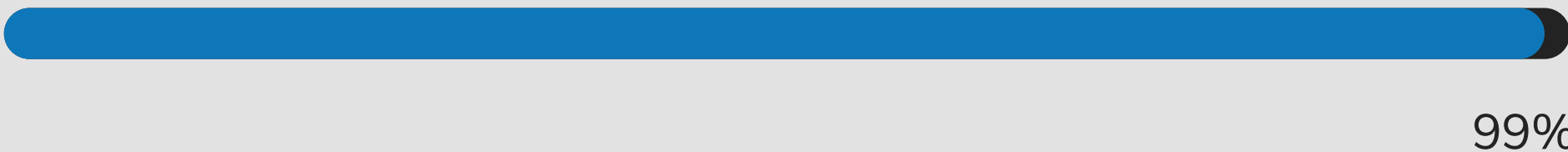
Underestimated Initial Adjuster Estimates 99.99%



Additional Damage Reported Upon Further Inspection



Percentage Of Supplements Written After Initial Adjuster Estimate



Documenting Your Hail Damage: A Visual Guide



Capturing clear photos and videos of your vehicle's hail damage is a crucial first step. This visual evidence not only helps us assess the full extent of the damage accurately but also strengthens your insurance claim, ensuring nothing is overlooked.

Follow these simple tips to document your vehicle effectively.



Wash Your Vehicle

A clean surface makes dents much easier to spot and photograph. Ensure your car is free of dirt, dust, or water spots.



Park in Indirect Light

Position your vehicle in the shade, or on a cloudy day, where light is even and indirect. Direct sunlight can create glare that hides dents.



Capture Close-Up Shots of Dents

Take several close-up photos of individual dents, especially those that are larger or deeper. Aim for different angles to show the dent's depth and size clearly.



Take Full-Panel Photos

Step back and take wide-angle photos of each entire panel (hood, roof, trunk, all sides). This provides context and shows the overall density of the hail damage.



Video Walk Around

Slowly walk around your entire vehicle, capturing a continuous video of every panel. Move steadily and smoothly to allow clear viewing of the damage.

Step 3: MetalWorks Inspection & Estimate

FAQ

01

What about my deductible?

Our goal at MetalWorks Auto Hail Solutions is to ensure you pay nothing out-of-pocket for your hail repairs. In most cases, we're able to cover your entire deductible.

02

How long does the repair process take?

PDR process typically takes 2 to 6 weeks, depending on damage severity. This timeframe comprehensively covers everything from the dent repair itself to ordering and installing replacement panels, windshields, or any necessary paint repair, ensuring your vehicle is fully restored.

What Happens:

Once you receive your adjuster's initial estimate, bring your vehicle to one of our convenient locations. Upon arrival, our expert technicians will conduct a thorough hail damage estimate, meticulously documenting all damage using a specialized PDR LED lightboard. This detailed assessment ensures nothing is missed, setting the foundation for an accurate repair plan.

What Happens Next:

We provide a comprehensive, transparent estimate. If our assessment uncovers additional damage, we submit a supplement to your insurance to secure all necessary funding, ensuring you pay nothing out of pocket. We handle all negotiations with your adjuster to maximize your claim.

The Final Step:

We will contact you to let you know that your estimate or supplement has been approved. Once approved, we promptly begin the Paintless Dent Repair (PDR) process.

Step 4: Scheduling Your Repair & Preparing For Shop Time



a.

Repair Scheduling

Once approved, we'll schedule your repair at your convenience.

c.

Vehicle Exchange

We offer flexible vehicle pickup, meeting you at the rental agency or your home/office.

b.

Rental Car Reservation

If you need a rental car, we'll handle the reservation.

d.

Rental Coverage

If your insurance doesn't cover a rental, MetalWorks pays the tab

Customer Review

Metalworks did a great job on my hail repairs. Evan was courteous and professional from the beginning to the end. He and Zach both responded to all of my questions in a timely manner. They worked with my insurance company and even supplied me with a rental vehicle which was delivered to me 2 hours away. They also delivered my car back to me, freshly detailed. Thanks guys for a job well done.

Vanessa Hargrove



Step 5: The Dent Repair Process: Informed Updates

01

Prep Vehicle for PDR

Cleaning the damaged areas and carefully removing necessary panels or trim for access.

02

Access the Dent

Our PDR specialists gain precise access to the dent's underside using specialized tools, often via existing openings or new, discreet points.



03

Removing the Dents

Using specialized tools and light boards, our certified technicians gently massage the metal from the inside out, restoring its original contour without damaging the paint.

04

QC & Final Polish

After repair, a rigorous quality check, reassembly, and final polish ensure your vehicle is pristine for pickup.

Professional Services



Paintless Dent Repair

Paintless dent repair is an innovative way to fix surface dents & dings while keeping the original factory paint intact. When performed by a skilled technician, PDR restores the metal to its original shape, leaving no visible trace of the dent.



Auto Hail Repair

PDR is the preferred method for auto hail repair because it's efficient, economical, environmentally conscious, and delivers superior results by restoring your vehicle without compromising its original factory condition.



Hail Damage Estimates

We thoroughly inspect your vehicle to uncover all hail damage, generate a detailed estimate for your insurer, and submit supplements for any additional damage, ensuring you pay nothing out-of-pocket.



Hail Claims Assistance

From filing your hail damage claim with your insurance company to getting your automobile inspected for an estimate – we can help you navigate the entire hail claims process and avoid the headache of hassling with the adjuster.

More Customer Reviews



Blake Riggle

Zach and his team were great at getting my car dent free after a recent hail storm. Process took some time, but he was communicative every step of the way. He was great to work with and their work was top notch. I will be doing business with them again because this process was so smooth.



Bradley Williams

Incredible service from Zach and the entire crew. It was my first time going through the auto hail claim and repair process- they made it so EASY. They handled absolutely everything from facilitating with my insurance company to getting me a rental car. The communication is top notch and quality of work is outstanding. I HIGHLY recommend Metalworks Auto Hail!!



Elaine Sumers

I worked with Evan and the owner Zack and my experience was wonderful and very easy. My car looks amazing and I never had to leave my house ... they pick up and drop off and even bring you a rental car. I also never had the headache of dealing with insurance They honestly took care of everything and not a penny out of pocket. Would highly recommend.



Brittany Johansen

Zach and all the staff at Metalworks have been amazing! I literally didn't have to worry about a thing. They picked up my car, worked with my insurance to get it evaluated, beautifully repaied and detailed my car, and brought it right back. We will definitely be repeat customers!

Schedule Inspection or Repair



Shop Locations

Lubbock, TX

I-27 Industrial Park, 8901
US-87 Unit 15, Lubbock, TX

Addison, TX

15177 Business Ave.
Addison, TX 75001

Lewisville, TX

980 E State Hwy 121, Bld A
Lewisville, TX



Phone

469-209-9447



NEED HELP OR A FREE INSPECTION? [CLICK HERE](#)



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THANK YOU FOR WATCHING

Auto Hail Repair with a Stress-Free Guarantee.

* Locations in Lubbock, Lewisville, & Addison.

We have a location within 30 miles of any city in the DFW area. If you live within 60 miles of any of our shops, we come to you for a free inspection AND offer a complimentary vehicle pick-up & delivery service.

[Schedule Today](#)